

**BEXAR COUNTY BOARD OF TRUSTEES FOR  
MENTAL HEALTH MENTAL RETARDATION SERVICES d/b/a  
THE CENTER FOR HEALTH CARE SERVICES**

Regular Board Meeting Minutes

6800 Park Ten Blvd, Suite 200-S

San Antonio, Texas 78213

Tuesday, December 9, 2025

6:00 P.M.

- TRUSTEES PRESENT:** Daniel T. Barrett, Chairman  
Polly Jackson Spencer, Ret. Judge, Vice Chair  
Graciela Cigarroa, Treasurer  
Roberta Krueger, M.D.  
Sandee Marion, Ret. Judge  
Travis Smith
- TRUSTEES ABSENT:** Shari Hromas  
Margaret M. Vera  
Donnie Windham Whited, Ph.D, Secretary
- STAFF PRESENT:** Jelynne LeBlanc Jamison, President/Chief Executive Officer  
Frank Garza, General Counsel  
Amber Pastusek, Chief Medical Officer  
James Chapman, Chief Compliance Officer  
Robert Guevara, Chief Financial Officer  
Elizabeth Ackley, Chief Employee Experience Officer  
Edward Benavides, VP of Adult Behavioral Health (ABH)  
Justin Botter, VP of IDD  
Allison Greer, VP of Governmental Relations  
Venisa Saenz, Chief of Staff/Board Liaison  
Adam Velez, Sr. Director of Contracts & Procurement  
Ashley Esparza, Director of Marketing & Communications  
Lauren Estrada, Director of Authorization Services  
Jennifer Flores, Director of Customer Service & Performance  
Jessica Franco, Director of Cyber Security  
Jennifer Hussey, Director of Compliance & Internal Review  
Tab Montemayor, Director of Community Behavioral Health Systems  
Monica Torres, Clinical Director  
Cynthia Hinton, Executive Assistant
- GUESTS PRESENT:** Jarvis Anderson, Bexar County CSCD  
Thomas Guevara, Bexar County CSCD  
Andrea Guerrero, Bexar County  
Leticia Dominguez, Bexar County  
Norma Laborde, Bexar County  
Jorge Arredondo, K. Harvey Brand Partners  
Alejandra Canales, K. Harvey Brand Partners  
Victor Noriega, K. Harvey Brand Partners

Neil Schneuker, K. Harvey Brand Partners  
Jessica Serna, K. Harvey Brand Partners  
Hunter Stanco, CFA, Morgan Stanley

The regular meeting of the Bexar County Board of Trustees for Mental Health Mental Retardation Services d/b/a The Center for Health Care Services was held on Tuesday, December 9, 2025, at the Administrative Offices located at 6800 Park Ten Blvd, Suite 200, San Antonio, Texas 78213.

**CALL MEETING TO ORDER**  
**CERTIFICATION OF QUORUM**

Mr. Barrett called the meeting to order at 6:00 p.m., with the following trustees present: Mses. Cigarroa, Hromas, Marion, Spencer, Vera, and Mr. Smith thereby establishing a quorum.

**PLEDGE OF ALLEGIANCE** – Led by Mr. Barrett  
**CITIZENS TO BE HEARD** – None to be heard.

**I. APPROVAL OF MINUTES – Regular Board Meeting, October 14, 2025**

Mr. Barrett asked for a motion to approve the Minutes of October 14, 2025, Regular Board Meeting, which were presented for review and approval. Judge Marion so moved for approval as presented; Mr. Smith seconded the motion. Motion carried.

**II. BOARD CHAIRMAN REPORT – Daniel Barrett**

- a) Report from the Officer Nominations Committee Chair – Dr. Roberta Krueger  
Dr. Krueger stated the term of the current Board Officers will expire December 31, 2025. The Center is required to take nominations every year for officers. All the current officers would like to continue in their positions. Before the vote is taken for the recommended slate of officers, she would like to make sure there are no other nominations. There were no other nominations.
- b) Election of Officers for the Period January 2026 – December 2026  
Dr. Krueger asked for a motion to close the nominations and accept the current slate of officers. Judge Marion so moved; Mr. Smith seconded. Motion carried.

Mr. Barrett stated the slate of officers are the same and will serve from January 1, 2026 – December 2026, as follows:

- Chairman – Daniel Barrett
- Vice Chairman – Polly Spencer
- Treasurer – Graciela Cigarroa
- Secretary – Donnie Whited, Ph.D

**III. PRESIDENT/CEO REPORT – Leadership Briefing – Jelynn LeBlanc Jamison**

Ms. Jamison stated there are several things that she would like to share and celebrate with the Board.

- a) The Senior Leadership Team (SLT) have been working on putting meal kits together and will be sharing with Meals on Wheels. It will be the SLTs' contribution to the holiday season in helping those not as fortunate and working with the community. She stated that Edward Benavidez, VP of ABH, serves as the Chair of the Board at Meals on Wheels.
- b) Ms. Jamison saw that Dr. Francisco Cigarroa is going to be honored by the World Affairs Council of Sa Antonio as the recipient of the International Citizen of the Year award.
- c) Ms. Jamison announced she is proud to share an exciting milestone that the Center has officially

been recertified as a Certified Community Behavioral Health Clinic (CCBHC). This process involved a full review of CHCS services, operations, policies & procedures, training, and community collaborations. This achievement reflects more than a year of extensive preparation, dedication, and collaboration across every area of the Center. She is also honored to share that the Center is the only Local Mental Health Authority (LMHA) in the State of Texas to achieve CCBHC recertification in only two attempts; a significant accomplishment of the CHCS team.

d) Texas Family First (TFF) Overview – *Erinn Graber*

Ms. Jamison introduced Ms. Graber, Peer Director, who runs the areas with Peers and oversees the TFF Program. She stated that TFF is the fastest program at CHCS. The program started with one Peer and in two years has grown to thirty-nine Peers. CHCS is seeing much better outcomes with all the consumers. CHCS was asked to pilot this program by Commissioner Trina Ita two years ago. It was a brand-new program coming out of DFPS to which the Center agreed and now has a wait list.

Ms. Graber stated she was here nine months ago to accept the funding for this program and it has been a whirlwind since then. The contract was signed in March and a week later the program was launched. The program fills a critical gap with the Department of Family Services in between traditional family-based services and removal. It enables the child to stay with the family. The Center provides intensive therapeutic services with families that have been identified by the department. Center staff go into the families' homes at a minimum of once a week and provide trauma focused cognitive behavioral therapy and/or trust-based relational intervention which is a therapeutic approach to parenting skills. Staff work with the courts and do status hearing throughout the process. These cases are very high risk. Since the program launched in March they have successfully enrolled, served, and graduated twenty-six families, a success rate of 77%. Over two hundred families have been screened and about 70% qualify to participate. TFF is also being used as an avenue to connect them to long-term services; about half of the families are enrolled in some other services at the Center. There is availability for sixty families currently serving at capacity with a waitlist. The program has been so successful that it was recognized at the state level with the roll-out and they were asked for their support in creating a promo video for the program. The fourth graduate of the program finished the program in four months and is featured in the video shown to the Board. Questions ensued.

**Contracts executed by the President/CEO over \$50,000 and under \$100,000 for the months of October 2025 and November 2025 – *Jelynn LeBlanc Jamison***

Ms. Jamison reported there were no contracts executed by the President/CEO over \$50,000 and under \$100,000 for the months of October 2025 and November 2025.

**Chief Medical Officer Report – *Dr. Pastusek***

Dr. Pastusek stated that in consideration of the budget for this fiscal year in the Center's in-patient detox unit and extended observation unit, and the nursing structure, she came up with a reorganization to include a Charge Nurse. Those two programs are housed in the same building at Frio; the idea is to have the Charge Nurse provide oversight for both programs in the building on shift 24/7. The organization and structure have been reworked, and it has been reduced by five FTEs of staff. It provides some quality oversight by the Charge Nurse, the restructure was successfully implemented at the end of October, and is going very well.

**IV. CONSENT AGENDA**

1. Review/Approve the Authority for the President/CEO to Negotiate & Execute a Contract with

- Alaniz Counseling and Behavioral Center dba San Antonio Counseling and Behavioral Center for the provision of Child Outpatient Counseling Services – *Adam Velez*
2. Review/Approve the Authority for the President/CEO to Negotiate & Execute a Contract with Jonette Lucio, LPC dba Stellar Counseling, PLLC, for the provision of Youth Empowerment Services (YES) Waiver Services – *Adam Velez*
  3. Review/Approve the Authority for the President/CEO to Negotiate & Execute a Contract with Hopeful Acres for the provision of Youth Empowerment Services (YES) Waiver Services – *Adam Velez*
  4. Review/Approve the authority for the President/CEO to Negotiate & Execute a Contract with Therapeutic Remedies, LLC for the provision of Youth Empowerment Services (YES) Waiver Services – *Adam Velez*
  5. Review/Approve the Authority for the President/CEO to Negotiate & Execute a Contract with Nursing Events Management Productions, LLC, for the provision of Mental Health First Aid Instructor Services – *Adam Velez*
  6. Review/Approve the Authority for the President/CEO to Negotiate & Execute a Contract with Behavior Saviors, LLC, for the provision of Intellectual Development Disability Behavior Support Services – *Adam Velez*
  7. Review/Approve the Authority for the President/CEO to Negotiate & Execute a Contract with Behavioral Changes, LLC, for the provision of Intellectual Disability Behavioral Support Services – *Adam Velez*
  8. Review/Approve the Authority for the President/CEO to Negotiate & Execute a contract with Daniel V. Garcia, MD, PLLC dba Dr. Daniel Garcia for the provision of As Needed Substance Use Provider Services – *Adam Velez*
  9. Report from the Board Policy Committee regarding Revisions to the Bylaws, Board Policy 3.3 Procurement, Board Policy 3.13 General System of Internal Control, Board Policy 6.15 Cultural Competence, and Board Policy 7.1 Advisory Committees – *James Chapman*

Judge Marion noted that many of the contracts request for allocation or for proposal are dated 2024, but the response was received this year. Mr. Velez stated that whenever any changes are required updates, then the RFP is revised accordingly.

Mr. Barrett asked for a motion to approve the items under Consent. Ms. Smith so moved; Judge Marion seconded. Motion carried.

## **V. INFORMATIONAL PRESENTATIONS**

1. Presentation by the County's Behavioral Health Division regarding Mental Health Programs and Partnership with CHCS – *Andrea Guajardo, Director of Preventative Health & Environmental Services, Bexar County/Jarvis Anderson, Director of Bexar County CSCD*

Dr. Guajardo provided some background on how the Public Health Department came to be and gave an overview of the Behavioral Health Division (BHD). She stated the Essential Duties are to develop and monitor behavioral health services that increase early identification, promote access to care, and promote continuity of care.

Dr. Guajardo spoke about the Justice Intake & Assessment Annex (JIAA). JIAA opened in December 2018 and provides mental health clinicians 24/7/365. Current JIAA Behavioral Health Screenings and Assessments are performed by 5 different organizations including CHCS. In October 2023 Bexar County Commissioners Court approved a contract with the University of Texas Health

Science Center at Houston School of Public Health for a JIAA facility evaluation. The evaluation was conducted from April – June 2024 with Alexander Testa, PhD, and the results and recommendations were presented to Bexar County Commissioners Court in February 2025. Implementation of JIAA evaluation recommendations were 1) Integrating JIAA and Bexar County Adult Detention Center (BCADC) behavioral health and medical screenings, assessments, and treatment to one organization; 2) University Health (UH) currently performs medical triage at JIAA and all behavioral health (Mental health, substance use, IDD) and medical screenings, assessments, and treatment at the BCADC.

In response to an overview of the County’s community partners provided by Dr. Guajardo, Judge Marion asked whether CHCS is considered a County partner. Dr. Guajardo responded that there is not a contract in place between CHCS and the County, and that negotiations continue in order to finalize an agreement. Ms. Jamison clarified that currently, services are being provided by CHCS staff without a signed agreement in place. Judge Spencer then asked why CHCS is providing services without an executed contract. Ms. Jamison responded that even though the County has not agreed to terms of a contract, she feels strongly that it is the responsibility of CHCS to continue to serve the community, notably, those individuals referred to County Court 12. Further discussion of community partners and services provided by CHCS continued.

Mr. Barrett commented there are limited resources in this community for mental health and it is very important that we all work together in a way that we leverage those resources. He thanked Dr. Guajardo for coming and appreciates the information.

Mr. Anderson talked about what his department does and about Diversity, Equity, and Inclusion (DEI). He noted there was no treatment for behavioral health in jails in the 90s. Today the more Progressive Courts, Specialty Courts, and Criminal Justice Institutions recognize the role that cultural competence plays in successful community supervision programs and the implementation of Evidence Based Practices (EBP). He stated there are 435 individuals in his department that supervise about 24,000 offenders on probation, and that San Antonio is the third & fourth largest Supervision Department in the State of Texas. He added that 67% of the Department’s funding is from the State, 2% is funded by Bexar County for operations, and 31% is collected from the Probationers such as supervision or program fee. Mr. Anderson stated that research indicates resources are used more effectively when they are focused on higher risk rather than lower risk offenders. He presented the eight Evidence-Based Principles for effective interventions and noted the partnership of the Residential Treatment Facility with CHCS since 2004. This facility is a Dual Diagnosed Residential Facility, Intermediate Sanctions Facility-II, and Substance Use Treatment Facility. The Dual Diagnosed facility is a 60 coed bed facility and length of stay ranges from 120 – 180 days. CHCS provides mental health services. Substance Use services are provided by a Licensed Chemical Dependency Counselor (LCDC). He stated that until recently there were only 2 other communities, Dallas County and Harris County, that had a Dual Diagnosed Residential Facility in the State. El Paso, Georgetown, and Texarkana are each going to open 30 beds, and said that San Antonio seems to be the preferred destination. He also referred to a table that shows a snapshot of people served from 2011 up to 2026 in Bexar County at the facility and said 82% have been successful. Questions ensued.

2. Presentation of Media and Creative Concepts from K. Harvey for FY 2026 – *Ashley Esparza*

Ms. Esparza introduced the K. Harvey, CHCS Agent of Record team, who will provide an update on the Center’s Media Campaign for FY 2026 as well as an update on a large project. Alejandra

Canales, Sr. Account Executive, introduced herself as well as other staff from K. Harvey; Neil Schneuker, PR Team; Jessica Serna, Partner of the agency; Victor Noriega, Creative Team; and Jorge Arredondo, Media Team. They presented key highlights and key takeaways of the campaign for this fiscal year as well as their plan for FY 2026 including creative media, current media, and old media. Ms. Canales went through the paid media metrics from last FY, their planned impressions versus their delivery impressions. She added the creative team did an excellent job that resonated with the audience by 1.7 million impressions.

Mr. Schneuker gave an update on some media metrics from last year stating they reached over 228 million people and generated more than \$2.2 million in media value. Last year they had about \$470,000 in media value and about 17 million in views. Some of those placements made statewide news, and a lot of their news focused stories as well were syndicated across the state on various broadcast tv stations.

Ms. Canales summarized what they are working on with the Center's Leadership and MarCom Team including their strategy plan regarding goals and objectives for FY 2026. The objectives are to 1) Educate the community on how to access care and resources at CHCS, and 2) Strengthen awareness of CHCS' mission, services, and community impact. One thing that guided some of those strategies were the 2025 Community Needs Assessment and the Social Vulnerability Index. The Key Audience is CHCS prospective & current consumers, stakeholders & funders, Partner organizations, and Youth (parents/legal guardians or counselors). Anyone under the age of 18 will be reached out to via parents, legal guardians, or counselors, via their creative target which is Bexar County, Adults 18-44, and those found through Social Vulnerability Index. Campaign timing would be mid-January through end of Mental Awareness Month, May 31, 2026. Success will be measured by impressions and clicks.

Mr. Noriega went over the creative approach and process. They want to strengthen brand awareness, leverage the brand refresh, and build on success. He stated it was a big bold step the Center took. He wants to keep building on the success of the narratives that they have. The places they can put that greater context such as a landing page and have folks land there. The big concept is called GET REAL HELP – a simple bold way talking about excellence, expertise, and the accessibility and availability of that comprehensive care. This message lets people and the community know that we are real experts, and that CHCS is the real place and the leading LMHA.

Mr. Arredondo said this campaign will be seen on billboards, and use of connected tv (Hulu, Disney+, Peacock, etc.), and online video. The paid media tactics are Data-Driven Strategy, Educate the community, and Reinforce awareness. The other component they may utilize within the County is a mix of digital and final billboards across the city that are in high traffic and high prominent areas.

Mr. Schneuker added there will be a couple of media strategies by telling people Centered stories and continuing to use the Texas Tribune, and will continue to align with timing issues. Ms. Canales stated the website will be redesigned to align with the new brand, enhance usability, and connect users to services. Questions were asked.

## **VI. INDIVIDUAL ITEMS FOR REPORT, DISCUSSION & APPROPRIATE ACTION**

1. Review/Approve the Calendar Year 2025 Third Quarter Performance Report of the Centers 401(a) and 457(b) Accounts from Morgan Stanley – *Hunter Stanco*

Mr. Stanco reported that the third quarter's performance was positive as the markets began to expect the Fed would resume interest rate cuts in the fall of the year. The 401a and 457b plans increased 4.44% and 4.54% respectively, net of all fees and expenses. Since that time both plans have gained 1.7%. Through November 1<sup>st</sup>, the 401a plan has increased 11.87% and the 457b plan increased 12.29%, net of all fees and expenses. Performance has continued to be doing well.

#### Recommended Changes to Allocations

For the quarter, all portfolios save the aggressive which is all equity by design, and the conservative, which is all fixed income by design, were positioned neutrally with regard to their strategic equity targets. Briefly at the beginning of the year the funds had overweight value stocks in anticipation of a tariff-related selloff, moving 10% of equity exposure out of growth and to value. After that occurred, the Committee voted to bring portfolios back to neutral growth/value positioning with 50% in each.

To offset and respond to market narrowness, he recommends they slightly overweight growth stocks in the portfolio – the Morgan Stanley GIC is recommended a 58 to 42% growth to value bias. In addition, he recommends moving some funds from Small and Mid cap stocks into large cap stocks (both domestic & international) to further embrace what may be a resumption of the 2023 and 2024 playbook where performance was dominated by larger tech-oriented companies as the Fed increases liquidity and continues to lower rates.

#### Recommended Changes to Managers

Mr. Stanco does not recommend any changes to managers currently.

Mr. Barrett asked for a motion to accept the CY 2025 3<sup>rd</sup> Quarter Performance Report of the Center's 401a and 457b accounts from Morgan Stanley. Mr. Smith so moved; Dr. Krueger seconded. Motion carried.

2. Review/Approve the Authority for the President/CEO to Solicit for a Feasibility Study for a Jail Diversion Center and Negotiate & Execute a contract with the selected consultant for the Study  
– *Adam Velez*

Ms. Jamison presented a summary of the Bexar County Programs including the total among of assessments conducted by the Center in 2025 and 2024, actual number of diversions requested, and the minimal amount of number of diversions that were authorized. She added that in his visit to the Center, Dr. Testa shared that he had identified six major findings with the JIAA operation. The main finding was that there is no sequential process for processing these individuals. He identified that while they were reporting a number of individuals, the number was at least 1500 or 1000 more individuals than the Center identified as coming through JIAA on a regular basis. He recommended looking at their sequential process and the order in which an individual is processed. Other findings were lack of technology and staff. Bexar County does not have the technology to track and issue bonds. In 2024 CHCS served 96 individuals out of a total of 279 diversions and in 2025 CHCS served 82 individuals out of 295 diversions. The rest of them went to UH for services, their community provider, or stayed in jail.

Ms. Jamison stated that CHCS would like to focus on the recommendation that came from Dr. Testa to create a Diversion Center. The purpose of the RFP is to find a consultant who could look at the feasibility and help develop a plan for a Diversion Center for Bexar County. The feasibility study will be used to develop a plan to present to the City of San Antonio and Bexar County to the support

to create this needed alternative to jail. A Diversion Center would serve as a voluntary alternative to jail, functioning as a residential therapeutic drop-off site for adults who encounter law enforcement. Quality services will be provided utilizing a person-centered trauma informed approach to care and would focus on stabilization, provide psycho-social services, and work with them on the prevention of relapse, and work with them on recovery, and with post treatment services as well to keep them connected to CHCS. The initiative will reduce the overcrowding in the jail and reduce the unnecessary emergency room visits. There are several communities throughout the State of Texas that are modeling their efforts after Harris County. Ms. Jamison has met with the community and is educating the community about what a Diversion Center is. The estimated budget for this study and the development of a plan is about \$100,000. The recommendation is for the Board to authorize the solicitation of a Feasibility Study as well as a plan for a Diversion Center, and to negotiate and execute a contract with the selected consultant for the Study. Questions, comments, and discussion ensued.

Mr. Barrett asked for a motion to approve this item. Judge Spencer so moved; Judge Marion seconded. Motion carried.

3. Review and Approve the Center's Financial Statements for the period September 30, 2025  
- Robert Guevara

Mr. Guevara stated this is the first month of FY 2026 and they had a robust discussion at the Finance Committee Meeting right before this Board Meeting.

a) September 2025 Financials

- Loss for the month of September was (\$676,000). That includes recognizing \$1.1 million in Charity Care.

Notable Points from Balance Sheet

- Monthly personnel costs were \$297,774 above August expenses. September had 1 additional payroll day.
- Charity Care recognition YTD is \$1.1 million (\$1,114,189) below the budget year to date. The Charity Care cost report was submitted in November and CHCS is still waiting for what the terms and settlement amount will be. What he is hearing now is that there is going to be about a 29% reduction in Charity Care, and that is before settlements. He presented a Financial Recovery Plan to the Finance Committee that addresses that.
- Fund Balance Composition - Cash \$8.8 million, A/R \$18.2 million. The two oldest A/R they have are with Bexar County and STRAC, both owing CHCS over \$1 million. STRAC did drop off a check for close to \$600,000 today.

Notable Increases/Decreases from Balance Sheet

- Fund Balance is \$11.3 million
- Investments in Tex Pool decreased (\$2.9 million) in the current month
- Interest earned for the month was \$38,081
- With all funds recognized sitting at close to 22 days of operations and total profit margin is sitting at a negative 17%. If we recognize the CCP right now it would be a negative 6%

Cash Flow

- Beginning Balance \$12.6 million, In Flows \$8.8 million, Out Flows \$11.8 million, Ending Balance \$9.7 million.

Mr. Guevara stated that they did not have to use the Line of Credit in the first month of the fiscal

year. He said CHCS did receive the state draw late in the month of November. It typically comes in September, so cash has been managed well. The full \$15 million Line of Credit is intact, and he anticipates the 2<sup>nd</sup> Quarter draw will be received either this week or next week so they will be flush with cash. He estimates that they will receive payment for Charity Care in the February/March timeframe.

Mr. Barrett asked for a motion to approve the September 2025 Financial Statements. Mr. Smith so moved; Dr. Krueger seconded. Motion carried.

4. Review/Approve the Center's Fiscal Year 2026 Budget Amendment – *Robert Guevara*

Mr. Guevara stated that during the budget process that there is going to be some revenue streams that are going to be coming in and changing the budget. This is one of them which is from the Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI) that approved funding for three additional positions for FY 2026. TCOOMMI is reinstating the position that was removed in FY 2024 for a Licensed Clinician and is also adding Complex Care Managers to right size caseloads. The caseloads will have a minimum of 50 to a maximum of 75 per Care Manager. Currently the caseloads are at about 95 so they are trying to resize those caseloads. The amendment will add \$310,120 and 3 FTEs to the Board approved FY 26 budget and authorized headcount. The revised budget will now be \$160,830,522 and an authorized headcount of 1,120.72, and this is the second amendment that has been forwarded to the Board.

Mr. Barrett asked for a motion to approve the Center's FY 2026 Budget Amendment. Mr. Smith so moved; Dr. Krueger seconded. Motion carried.

## VII. INFORMATIONAL ITEMS

Ms. Jamison stated that Mr. Chapman would give a summary of all the Informational Reports. Mr. Chapman thanked the Board Policy Committee Members and Ms. Vera in her absence. Judge Marion commented that she wanted to make sure that the Trustees remain mindful of their obligation to attend the meetings regularly. She believes they are not to miss more than three meetings in a row and wanted to remind them of their commitment.

Mr. Chapman started with a preview of the key takeaways. He stated that for the second year in a row CHCS has had an increase in internal compliance review scores and a decrease in value service impact. In FY 25 a resolution was passed in the contract monitoring findings. CHCS met all seven of the at-risk measures in the Performance Contract from Texas Health and Human Services Commission (TX HHSC). There was a strong performance with the external reviews and external certifications, and an above-mentioned performance with Cyber Security which are all things to be proud of and take a lot of work. In the opportunities column there are things that he talks about every year because they are endemic to the health care that the Center does. There are always issues with service delivery consistency, and documentation in any health care setting, especially in CHCS that has so many obligations, is a challenge. There are a lot of suggestions from the State about what level of service CHCS should be providing at the program performance level. Mr. Chapman then mentioned the following:

### Compliance Review Summary FY 25

- FY 25 average compliance review score for all reviewed programs was 92% and it is the highest it has been in three years.
- Six of the seven Business Units met or exceeded the 90% target score except for ABH. However,

after the first quarter of this fiscal year, ABH did reach 90%, which is a huge accomplishment.

#### Contract Monitoring Reviews FY 25

- The Contracting & Procurement Division completed a total of 112 contract monitoring reviews of selected expense and revenue contracts in FY 25.
- 53 findings were resolved, a 62% improvement over FY 24, and 21 findings require additional follow-up through CAPs to resolve. As of today, 18 are still outstanding and the issue is related to contract performance.

#### HHSC Performance contract Measures FY 25

- CHCS is subject to 30 performance measures and service targets as part of the TX HHSC performance contract.
- There are seven at-risk measures in place to measure improvements which are subject to recoupment if not met. In FY 25 CHCS met all seven.
- CHCS did not meet five of the remaining 23 performance measures.
  - Adult Monthly Service Provision met 63.65% (Goal >65.6%)
  - Residential Stability met 80.3% (Goal >84%)
  - Child & Youth Service Target met 80.5% (Goal=100%). This is a mandated census in return for CHCS funding.
  - Hospital 30-day Readmission met 15.86% (Goal <10.2%)
  - Long Term Services & Support met 38.03% (Goal >70%). This measure has been removed by the State for FY 26.

#### Utilization Management Reports FY 25

- Adult Census remained over 100% of the 6790 target at 111% (50% or lower recommended by UM)
- Children's census remained under the 1598 target at 79%.
- CBH ended FY 25 with an auto-discharge rate of 79.47% (50% or lower recommended by UM)

#### 1115 Waiver Program: Directed Payment Program (DPP-BHS)

- Successfully completed all reporting requirements for program participation
- Final FY 25 valuation pending reconciliation currently, hopefully by the end of the month

#### CCBHC Recertification

- Successfully completed all reporting requirements including outcome measures, cost report, and completion of a Community Needs Assessment
- Community Needs Assessment saw a 173% increase in participation and incorporated feedback from over 1000 community members and partners.
- In November, CHCS was successfully recertified until February 2030.

#### Cyber Security FY 25 – This was a big accomplishment this year and was a great year in terms of Cyber Security

- Security Awareness (Phish Prone Rate) FY 25 Average 95.6% (industry average 94.5%)
- Phish Reporting Metrics – 8137 suspicious emails were reported to Systems & Security team in FY 25 which was a .02% increase over FY 24.
- Penetration Testing – FY 25 penetration test conducted in August 2025 and resulted in 0 critical items identified.
- Security Detections – there were no major incidents.

### **VIII. EXECUTIVE SESSION (DISCUSSION ONLY: CLOSED TO THE PUBLIC) PURSUANT TO CHAPTER 551, TEXAS GOVERNMENT CODE: 551.071 (Consultation with General Counsel) and 551.074 (Personnel)**

Mr. Barrett called the meeting into Executive Session at 8:28 p.m.

- A. Discussion regarding President/CEO Annual Performance Evaluation
- B. Discussion regarding CHCS Deferred Compensation Plan
- C. Discussion regarding Succession Planning
- D. Discussion regarding Bexar County Contracts

## **IX. RECONVENE OPEN SESSION**

The meeting reconvened in Open Session at 9:07 p.m. No action was taken.

## **X. REPORTS**

### **1. TEXAS COUNCIL OF COMMUNITY MHMR CENTERS INC. BOARD – *Daniel T. Barrett***

Mr. Barrett reported that the Texas Council has a great relationship with the local legislature, and the unfortunate part is that none of them are in appropriation. They will continue developing plans in rural Texas. He said he has never been to an organization where he listened to rural Texas, and they have basically the same needs as we do but they are so much smaller. There was an initiative to form a Political Action Committee (PAC) that was met with some resistance. The Board felt it was more harm than good and so the item was tabled. He said another Board member there said he doesn't know why Texas Council doesn't have the Annual Texas Council Conference in San Antonio every year. Mr. Barrett said remember that any excess is split. Unfortunately, money was brought to the table this year and there was no excess. That last year \$48,000 was split when it was held in San Antonio two years ago. They are excited they are bringing it back to San Antonio this coming June.

### **2. TEXAS COUNCIL RISK MANAGEMENT FUND BOARD (TCRMF) – *Robert Guevara***

Mr. Guevara stated that at the November meeting they considered amending the Interlocal agreement to include a new definition for members' net position. Any positive net position will not be returned to departing members. In addition, members who have contributed to a negative net position will not be required to pay it back. This does not have an impact on the Texas Council's annual contribution for reserves for rate stabilization and does not impact offsetting their reserves in setting minimum contributions. The Center's impact is about \$4 million which can be used to offset the Center's contributions. Mr. Barrett stated that the Center is getting \$4 million in credit for the future.

### **3. TEJAS HEALTH MANAGEMENT BOARD – *Robert Guevara***

Mr. Guevara reported that the Tejas Board had to restructure their workforce after losing the Superior Healthy at Home Contract. The Director of Health Population was dismissed. He added that Tejas hired a consultant, Charlie Boone, who helped them negotiate that contract initially to help them find more business. They are still sitting at 18 months of operations. Mr. Barrett asked about getting the initial contribution back. Mr. Guevara said there were some initial conversations; however, conversations did not continue due to the termination of the Superior contract. Mr. Guevara stated the Center gets its contribution back in services. Mr. Barrett noted he would like to see the credit for the original contribution of \$800,000 before he leaves. Mr. Guevara said he would take that concern back to the Board.

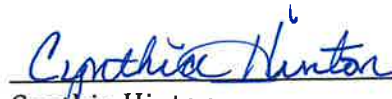
**VIII. ADJOURNMENT**

Mr. Barrett asked for a motion to adjourn the meeting. Mr. Travis so moved; Judge Marion seconded. Mr. Barrett adjourned the meeting at 9:15 p.m.

Passed and approved this 10<sup>th</sup> day of February, 2026



Daniel T. Barrett  
Board Chairman



Cynthia Hinton  
Executive Assistant