



ADVANCING AND EXPANDING MENTAL HEALTH CARE

2022 | ANNUAL REPORT



THE CENTER
FOR HEALTH CARE SERVICES
Mental Health & Substance Use Solutions

A LETTER FROM OUR LEADERSHIP

To Our Valued Stakeholders and Community Partners:

The Center for Health Care Services (CHCS) had a productive year filled with achievements, growth, and success. Collectively, our more than 1,100 CHCS staff members made significant impacts within the community we serve, and we are proud of their commitment to our teams and consumers.

What results from a steadfast group of dedicated clinical professionals passionate about supporting individuals on the journey to recovery? The continual development of programs and services yielding improved outcomes and a stronger sense of hope among those we serve. How do we continue to address the needs of the most critical in our community while advancing our systems? We continue prioritizing collaboration, innovation, and invest in resources to enhance our capacity for meaningful impact. We are compelled to stay true to our mission to provide quality, integrated care to our community while **Advancing and Expanding** right here and now. For our workforce. For Bexar County. For You.

ADVANCING COLLABORATIVE OPPORTUNITIES

- CHCS joined a unique partnership through a collaborative grant with Rise Recovery, Family Service, and Clarity Child Guidance Center to holistically serve the mental health needs of children and adolescents in our area.
- In April 2022, CHCS participated in our first Fiesta San Antonio event — the Fiesta Flambeau Parade. The Fiesta Flambeau Parade is the largest illuminated night parade, bringing in over 750,000 street spectators.
- Without hesitation, we stayed resilient and provided crucial mental health support and assistance to first responders following the Robb Elementary tragedy in Uvalde.

EXPANDING EDUCATION

- Seventy-five members of our CHCS staff participated in over 90 local community outreach events and community presentations to spread awareness of mental health challenges and substance use treatment solutions available to Bexar County residents.
- The Center of Excellence for Clinical Outcomes, an internal initiative, was launched to assist CHCS staff with the tools and knowledge to serve our diverse community.

ADVANCING IN THE DIGITAL AGE

- After months of planning, testing, and implementation, CHCS officially launched a new and improved Electronic Health Record (EHR). The new system improved efficiency and productivity allowing for more efficient reporting to support the mission of a Certified Community Behavioral Health Clinic (CCBHC).
- For the first time, CHCS acquired a marketing agency of record to begin making impactful advancements to enhance the CHCS brand through innovative marketing strategies.

EXPANDING CRUCIAL SERVICES

- In April 2022, the City of San Antonio launched the San Antonio Community Outreach and Resiliency Effort (SA-CORE) program. SA-CORE deploys a team made up of a specially trained police officer, a clinician, and a paramedic, who respond to qualifying 9-1-1 calls to reduce arrests and connect those with mental health needs to services.
- The Dual Diagnosis Clinic opened its doors at the Multi-Assistance Center at Morgan's Wonderland. This clinic assists with psychiatric medication management for individuals with a diagnosis of intellectual and/or developmental disability along with a co-occurring behavioral health diagnosis.

This year's theme, **Advancing and Expanding**, accurately portrays the transformational impact CHCS continues to make on the community we serve. We are committed to moving forward, pushing boundaries, and reaching new heights. With your dedication and our shared vision, there's no limit to what we can achieve together. Thank you for being part of this exciting journey, and let's continue to make progress and shape a brighter future ahead. On behalf of The Center for Health Care Services — our board, leadership, employees, and the individuals we serve, we extend our heartfelt gratitude for your ongoing support and guidance this year and always.

Sincerely,

Jelynn LeBlanc Jamison

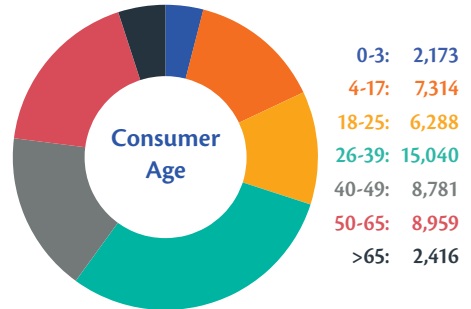
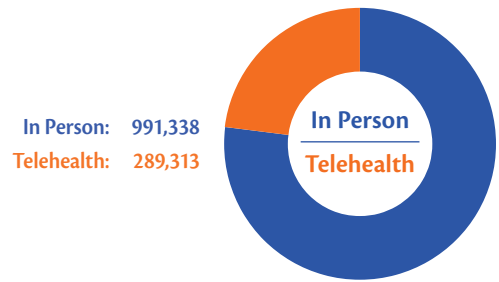
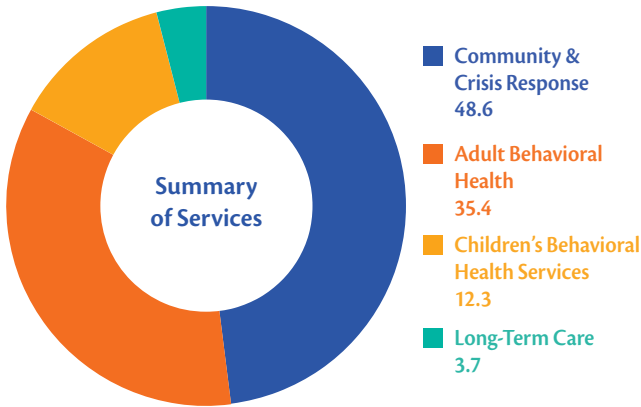
*President & Chief Executive Officer
The Center for Health Care Services*

Daniel T. Barrett

*Chairman of the Board of Trustees
The Center for Health Care Services*

BY THE NUMBERS

In FY 2022, The Center served **50,971** adults and children with a total of **991,338** services. As we continue to navigate the COVID-19 pandemic, we offered **289,313** telehealth and phone services.



FINANCIAL HIGHLIGHTS

SEPTEMBER 1, 2021 – AUGUST 31, 2022

Primary Government
Governmental Activities

Component Unit
CHCS Foundation

ASSETS	Current assets	
	Cash and cash equivalents	\$ 7,202,205
	Receivables:	
	From other governments	12,070,459
	Other	2,455,874
	DPP/IGT deposit	2,761,994
	Prepaid expenses and other assets	571,046
	Inventory	7,863
	Total current assets	25,069,471
	Capital assets, net	36,525,232
LIABILITIES	Right to Use leased assets, net	16,438,818
	Total Assets	\$ 78,033,521
	Current liabilities	
	Accounts payable	\$ 5,801,127
	Accrued salaries and wages	2,330,003
	Note payable	5,895,455
	Due to funding source	22,187
	Unearned revenue	28,519
	Accrued expenses	699,460
	Noncurrent Liabilities — Due within one year	136,350
NET POSITION	Right to Use lease liability	1,331,018
	Compensated absences	2,061,450
	Total current liabilities	18,169,219
	Noncurrent liabilities	136,350
	Right to Use lease liability	15,646,062
	Compensated absences	1,636,029
	Total long-term liabilities	17,282,091
	Total Liabilities	\$ 35,451,310
	Net Investment in capital assets	\$ 35,986,970
	Restricted	—
NET POSITION	Unrestricted	\$ 6,595,241
	Total Net Position	\$ 42,582,211
		\$ 786,086

24-Hour Crisis & Substance Use Helpline:

(800) 316-9241 or (210) 223-SAFE (7233)

TO ENROLL IN SERVICES:

(210) 261-CHCS (2427)

www.chcsbc.org



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