



The Center for Health Care Services

SUBJECT: Request for Proposal (RFP) for Ambulance Services, **RFP 2023-003**, Scheduled to Open: **February 2, 2023**; Date of Issue: **December 16, 2022**

FROM: Adam Velez
Sr. Director, Contracting and Procurement

DATE: January 19, 2023

THIS NOTICE SHALL SERVE AS ADDENDUM NO. I - TO THE ABOVE REFERENCED REQUEST FOR PROPOSAL

1. Change: RFP Attachment B – Price Schedule, has been deleted in its entirety and replaced with revised price schedule on 1/19/2023.

QUESTIONS SUBMITTED IN ACCORDANCE WITH SECTION 010, RESTRICTIONS ON COMMUNICATION:

Question 1: What does the Center consider “non-emergent” transportation, as opposed to ambulance transportation?

Response: Please refer to RFP 2023—003, Section 004 – Scope of Services, I.7 – Non-Emergent Transportation.

Question 2: Is the Center seeking transport via car or other vehicle?

Response: Respondent should complete the proposal as it intends to provide the service. The Center will make a determination based on the best value to the Center. Please refer to RFP 2023-003 Section 004 – Scope of Services.

Question 3: Does “non-emergent” services refer to basic life support ambulance in a non-urgent response mode?

Response: Please see response to Question 2.

Question 4: If “non-emergent” services do refer to basic life support ambulance in a non-urgent response mode, does this type of transport have a different response time expectation (other than 30 minutes prescribed in the RFP)?

Response: Please refer to RFP 2023-003, Section 004 – Scope of Services, VII. Response to Calls.

Question 5: Who is on the selection committee?

Response: Evaluation Committee has yet to be determined.

Question 6: What are the driving factors for the short response times?

Response: Short response times ensure that we meet our obligations and fulfill the needs of consumers experiencing a crisis.

Question 7: Will CHCS conduct audits and if so, how often?

Response: The Center completes bi-annual contract monitoring reviews for external vendors.

Question 8: What is the volume of non-emergent (shuttle service) requiring transportation?

Response: The Center initiated eleven (11) non-emergent calls in 2022.

Question 9: Are the response times for non-emergent (shuttle service) transportation the same as emergent?

Response: Please see response to Question 4.

Question 10: Can we respond with proposals for different response times?

Response: Please see response to Question 4.

Question 11: Should there be separate responses for these different modes and response times of transportation?

Response: Please refer to RFP 2023-003, Section 004 – Scope of Services. It is the Center's intent to evaluate proposals, and/or services in order to achieve the best value for Center employees and operations.

Question 12: If a client is transported as emergent, then released, is the return transportation required to also be emergent or can it be non-emergent (shuttle service)?

Response: Round trip transportation should be of the initial method.

All other RFP conditions remain unchanged.

RFP documents may be downloaded from <http://www.chcsbc.org/contracting-opportunities/>