



The Center for Health Care Services

SUBJECT: Request for Proposal (RFP) for Call Center Services & Support, **RFP 2022-007**,
Scheduled to Open: **December 13, 2021**; Date of Issue: **November 10, 2021**

FROM: Adam Velez
Director, Contracting and Procurement

DATE: November 22, 2021

THIS NOTICE SHALL SERVE AS ADDENDUM NO. I - TO THE ABOVE REFERENCED REQUEST FOR PROPOSAL

1. Delete the following statement: EXCEPTIONS. Use Form found in this RFP as Attachment C.
2. Replace statement that reads: "SIGNATURE PAGE. Respondent must complete, sign and submit the Signature Page found in this RFP as Attachment D" with: "SIGNATURE PAGE. Respondent must complete, sign and submit the Signature Page found in this RFP as Attachment C".
3. Replace statement that reads: PROPOSAL CHECKLIST. Complete and submit the Proposal Checklist found in this RFP as Attachment E" with: PROPOSAL CHECKLIST. Complete and submit the Proposal Checklist found in this RFP as Attachment D.

All other RFP conditions remain unchanged.

RFP documents may be downloaded from <http://www.chcsbc.org/contracting-opportunities/>